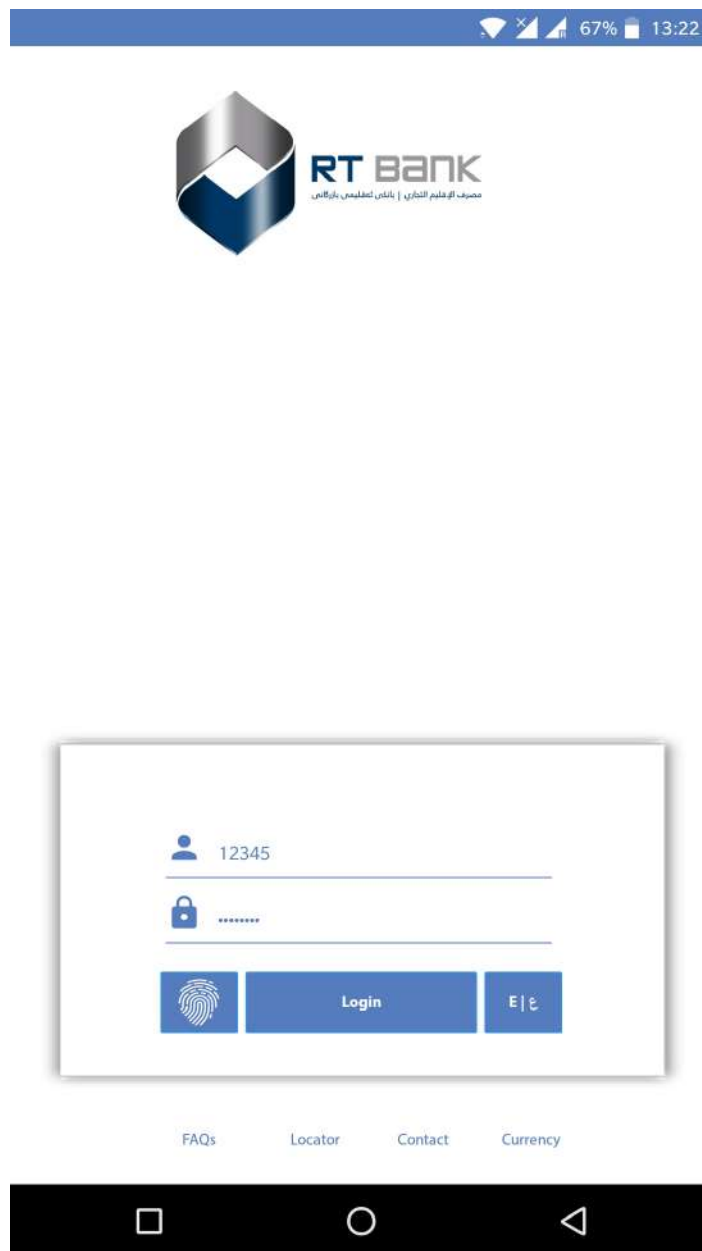


How to use RTB Mobile App

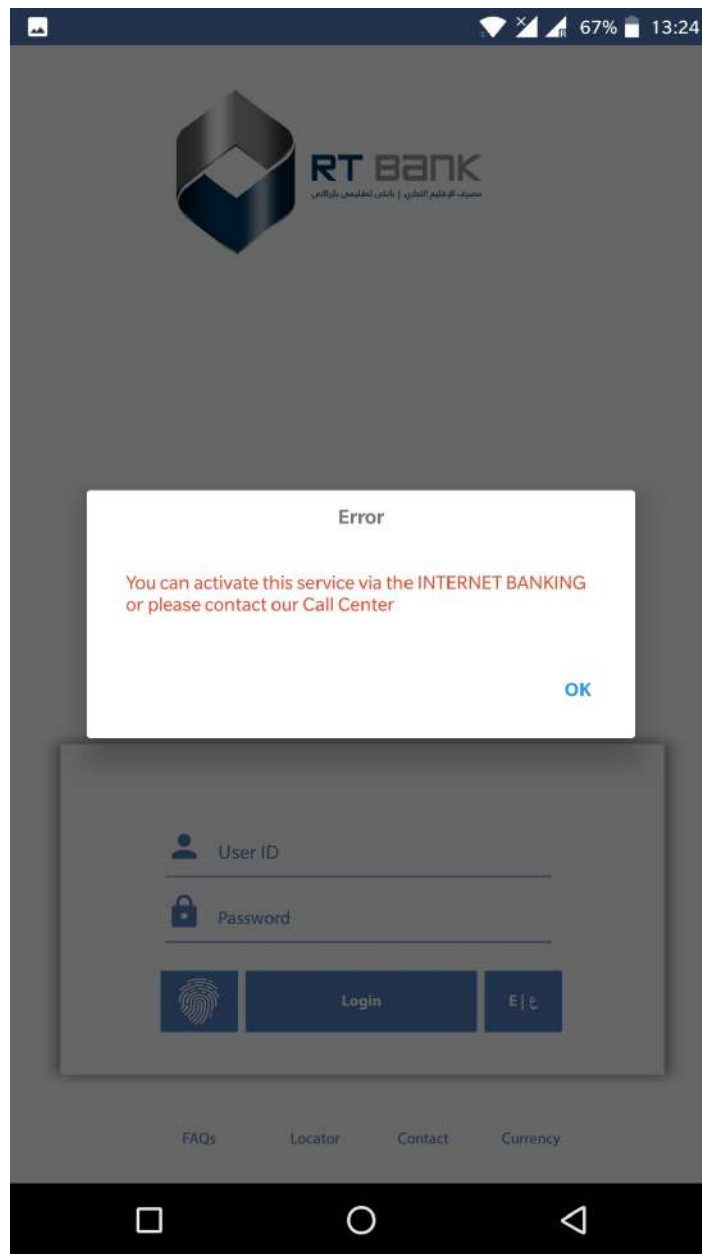
In order to be able to use the RTB Mobile app you have to have an account at RT Bank and already activated online banking.

If you have access to online banking, please follow the steps below to have access to the mobile banking.

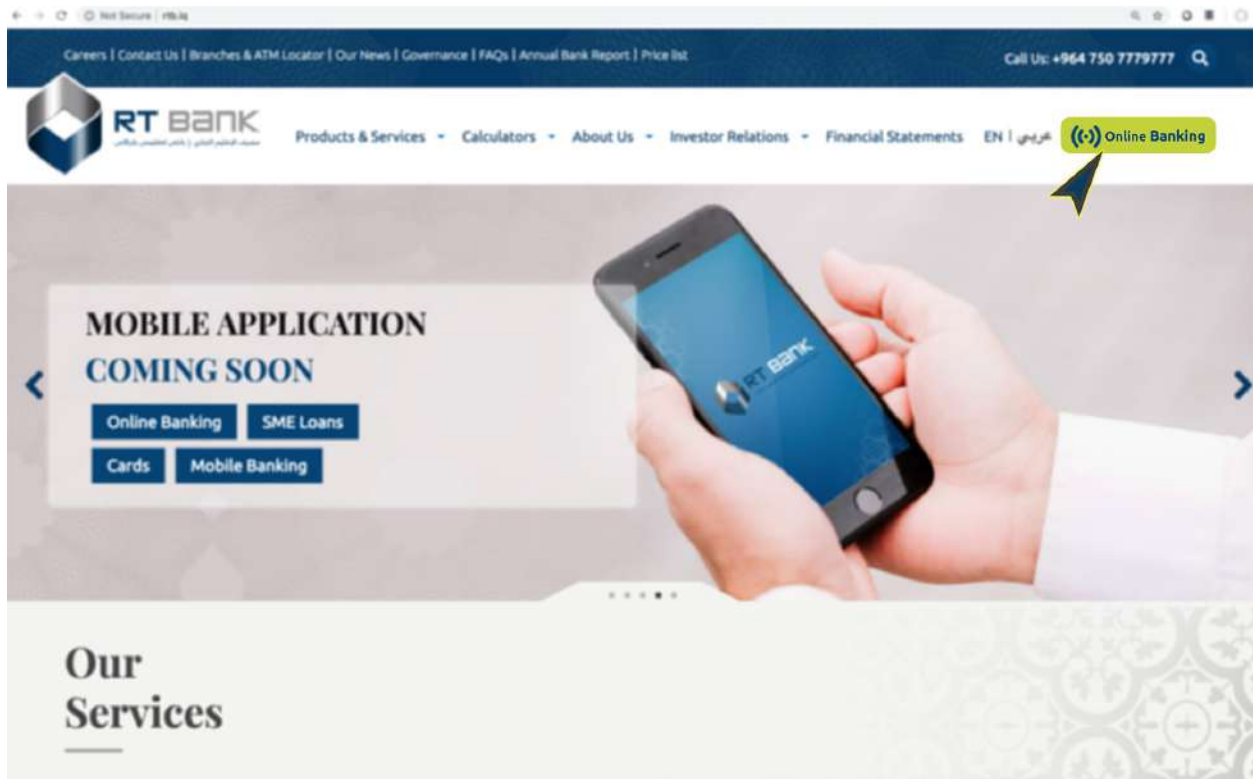
1. Download the app from our website "<http://www.rtb.ig/services/mobile-banking/>".
2. Open the "**RTB Mobile app**" and insert your account number and password (online banking password)
This will be an attempt to activate your mobile banking service.



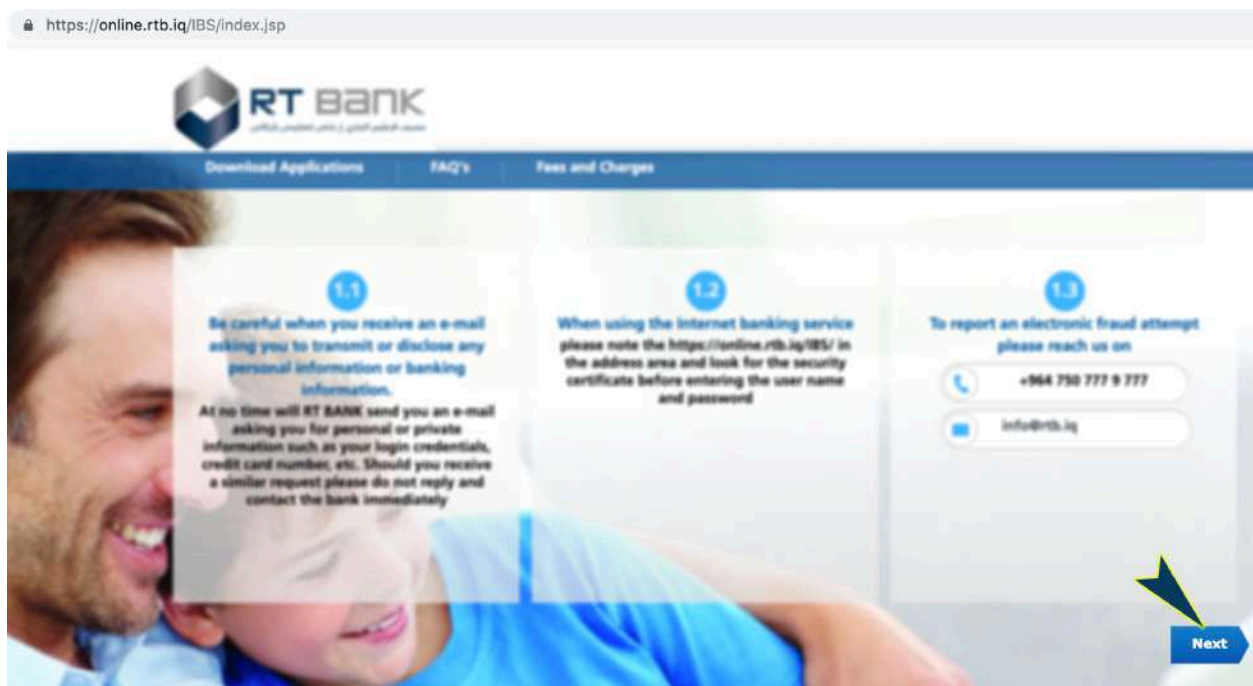
3. An error message comes up and You have to log on to your online banking through your web browser to give access to your phone to be connected to your account.




4. Go to www.rtb.iq and click on the link to **”Online Banking”**



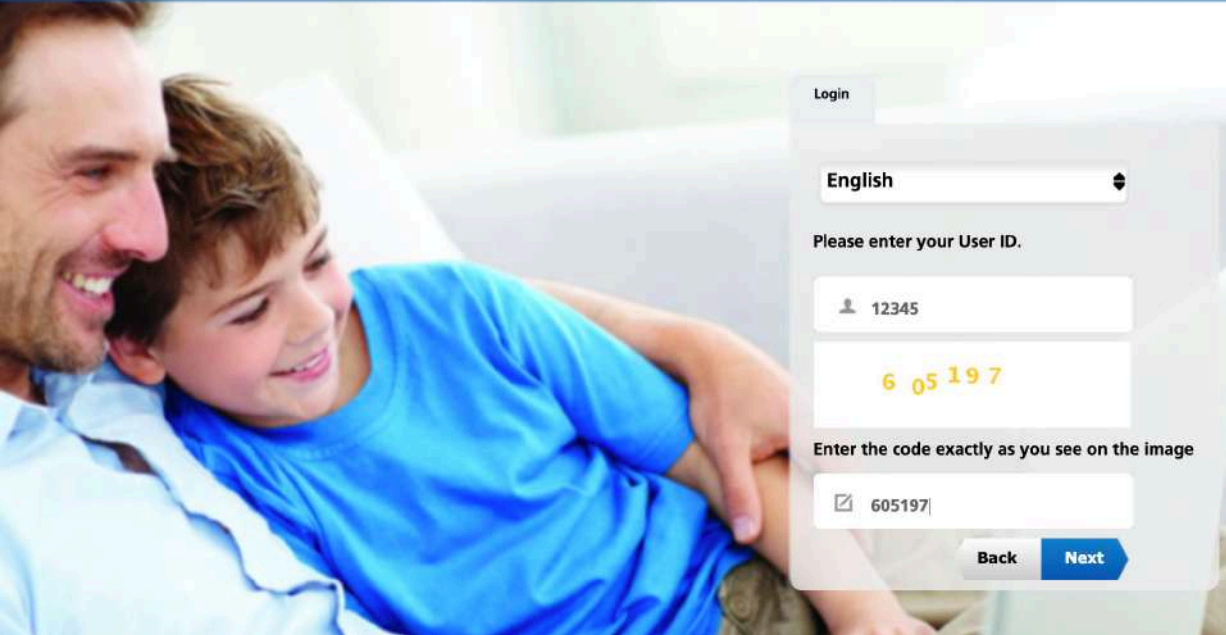
5. Click **”Next”** to continue



6. Insert your UserID and the security code to continue



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Login

English

Please enter your User ID.

12345


6 05 19 7

Enter the code exactly as you see on the image

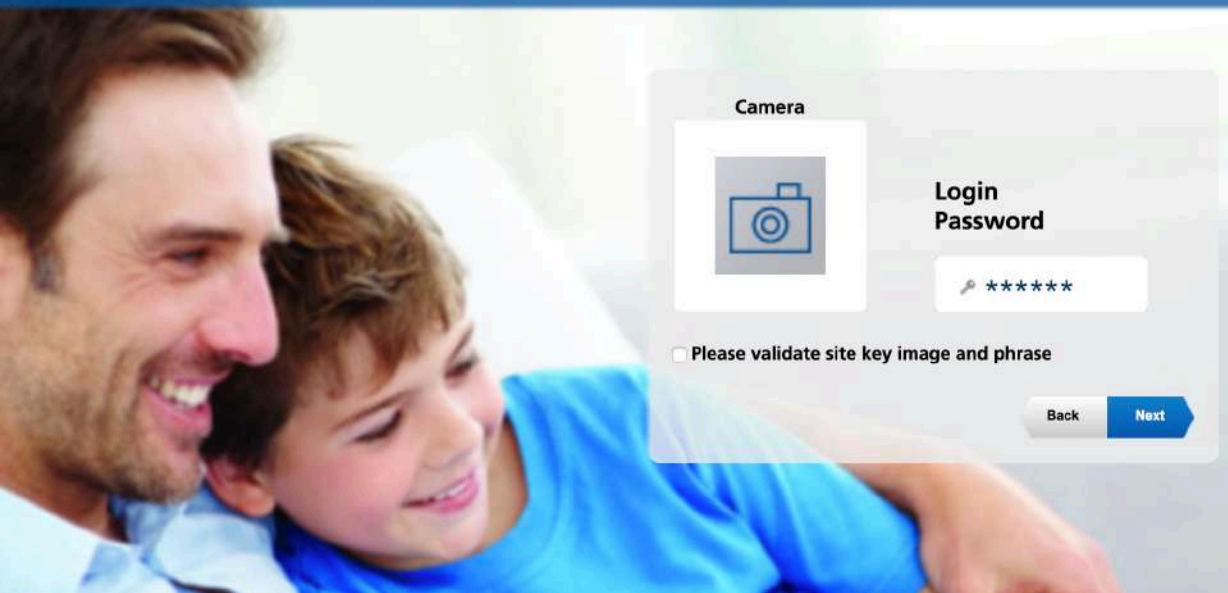
605197

Back Next


7. Check mark the picture and Insert your Password



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Camera

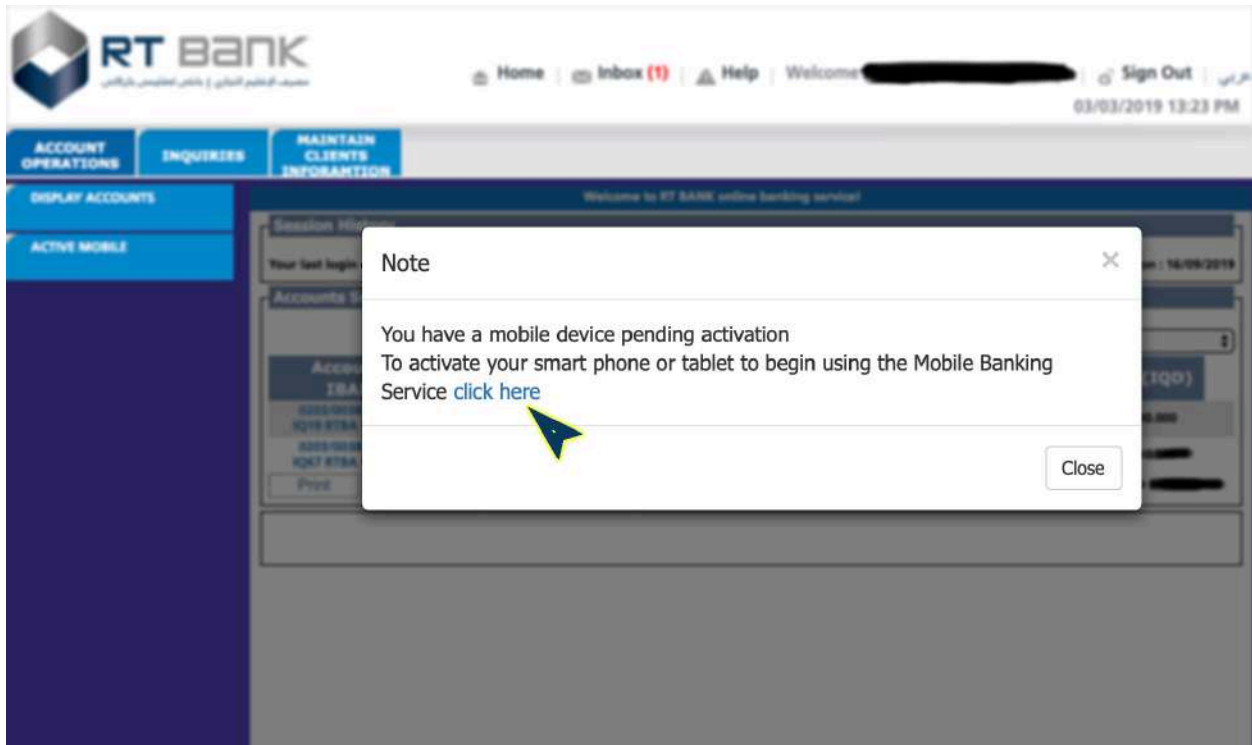


Login Password

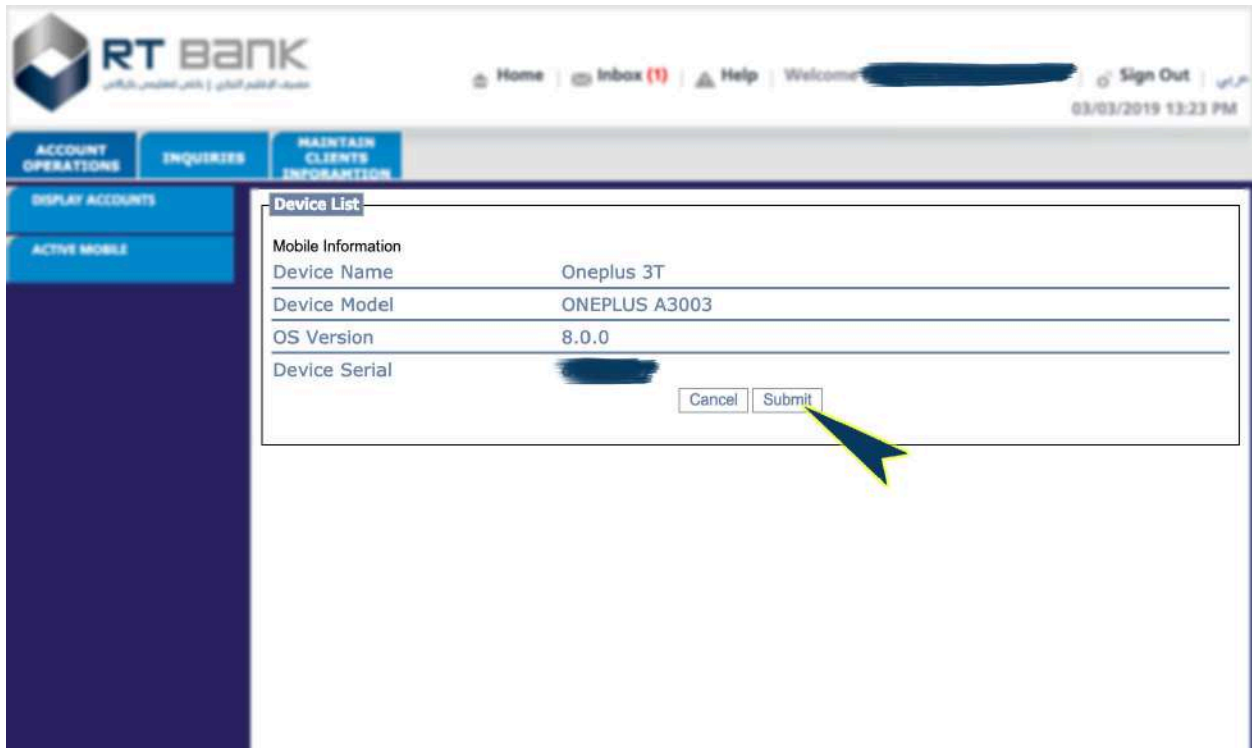
Please validate site key image and phrase

Back Next

- After Login, a Note message appears to notify you that you have a mobile device pending activation. Click to activate the device.



- Click "**Submit**" to give permission to the phone to get access to your account.



10. A list of connected devices appears and you can find your device listed, click on “*Activate*”

The screenshot shows the RT Bank website interface. At the top, there is a navigation bar with the RT Bank logo, a home icon, an inbox icon with a red notification (1), a help icon, a welcome message, a sign out button, and the date/time: 03/03/2019 13:23 PM. Below the navigation bar, there are three main menu items: ACCOUNT OPERATIONS, INQUIRIES, and MAINTAIN CLIENTS INFORMATION. Under ACCOUNT OPERATIONS, there are sub-items: DISPLAY ACCOUNTS and ACTIVE MOBILE. The main content area is titled 'Device List' and contains a table with the following data:

Device Name	Device Model	OS Version	Device Serial	Device Status	Actions
Oneplus 3T	ONEPLUS A3003	8.0.0	[redacted]	Not Active	Activate Delete

Below the table, it says 'Showing 1 To 1 Of 1 Entries'. To the right of the table, there are navigation links: 'Previous' and 'Next'. A yellow arrow points to the 'Activate' button.

11. Now you can Log on to your account through your mobile device using “*RTB Mobile App*”

The screenshot shows the RT Bank website interface after a successful activation. The top navigation bar and menu items are the same as in the previous screenshot. The main content area is titled 'Device List' and displays a green message: 'OPERATION SUCCESSFUL.....'. Below the message, there is a table with the following data:

Device Name	Device Model	OS Version	Device Serial	Device Status	Actions
Oneplus 3T	ONEPLUS A3003	8.0.0	d9741232	Active	Delete

Below the table, it says 'Showing 1 To 1 Of 1 Entries'. To the right of the table, there are navigation links: 'Previous' and 'Next'.